

Reset the fiber optic router



Overview

Restart or Factory Reset a GFiber Device Discover how to easily restart or factory reset your GFiber device with our step-by-step guide for a How Do I Reset.

Key Takeaways

You can reset your fiber optic router by performing either a soft restart or a hard factory reset, depending on the severity of your connectivity issues. Soft Reset (Restart)

A soft reset is a simple way to clear minor glitches without erasing your settings:

- Power off the router: Use the power button or unplug the power cable from the router.
- Wait: Pause for 30–60 seconds to allow the router to clear its memory and temporary errors.
- Power on the router: Plug it back in or press the power button.
- Check the lights: Wait until all indicator lights stabilize, indicating the router is fully powered and ready.
- Test your connection: Open a webpage or stream a video to ensure the internet is working properly .

Hard Reset (Factory Reset)

A hard reset restores the router to its original factory settings, erasing Wi-Fi names, passwords, and custom configurations:

- **Locate the reset button:** Usually a small recessed button on the back or bottom of the router. You may need a pin or paperclip to press it .
- **Power off the router:** Unplug the power cable or switch off the device.
- **Press and hold the reset button:** Keep it pressed for 10–15 seconds until the router's lights start flashing or it begins to reboot .
- **Power on the router:** Some routers require you to continue holding the button while powering on; check your device instructions.
- **Release the button:** After the specified time, release the button and allow the router to complete the reboot.
- **Reconfigure network settings:** You will need to set up your Wi-Fi name (SSID), password, and any other custom settings again .

Additional Tips

- **Wait for stabilization:** After any reset, give the router a few minutes for all lights to stabilize before testing connectivity .
- **Use the app if available:** Some fiber providers, like Google Fiber, allow you to restart or reset the router via their app, which can simplify the process .
- **Troubleshoot first:** Check your internet speed and connectivity before performing a hard reset, as a soft restart often resolves most issues . By following these steps, you can refresh your fiber optic router, resolve software glitches, and restore stable internet performance.

Article Content

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